

Damian Gregory

www.proceduraldreams.com

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- Personal Statement

Enthusiastic and self-motivated IT support technician with over 6 years of commercial experience solving a wide variety of computing problems for both business and home users. Proven competency in all areas of IT, retail and day-to-day business, demonstrating the ability to run a small company single-handedly when required. Able to research and learn new skills when necessary to solve issues efficiently. Currently out of work due to unforeseen company closure, I am looking for the right opportunity to bring my knowledge and abilities to an interesting and productive workplace.

- Core Skills

- Experience of a vast and diverse range of IT issues and their solutions
- Logical application of diagnostic procedures and research to solve new and challenging problems
- Extensive knowledge of all desktop and mobile operating systems
- Able to professionally support users at all levels of technical competency
- 20 years of experience building and maintaining PC hardware and printers
- Experienced in many areas of network architecture, programming, web development and audio technology

- Employment History

IT Technician / Director – Tech Help Ltd, Ashton-under-Lyne
(August 2010 – May 2016)

Running a computer servicing workshop and retail store front supporting both home and business users. Served as company director for 4 years.

Duties

- Supporting businesses and the general public in all areas of IT
- Solving technical issues in-store, remotely or via field visit
- Carrying out relevant diagnostics, research and purchasing to solve issues independently
- Creating and following internal procedures to ensure that all work carried out was to a high and consistent standard
- Management of retail/workshop premises including creation of internal database software and the design of the company's graphics and website

Web Development – Set Up and Grow, Glossop

(October 2009 – October 2015)

Designing and maintaining a business advice website, updating as necessary, incrementally creating a final self-sustaining product.

Duties

- Design of the initial bespoke content management system using PHP and MySQL based systems
- Incremental updates to increase functionality including support for payment systems such as Paypal
- Migration to a Wordpress based system without losing key features
- Minor changes and bug fixing until final stable solution was achieved

3D Modelling and Design – Procedural Dreams, Glossop

(August 2008 – September 2010)

Freelance 3D modelling and animation for various customers including property developers and medical researchers.

Duties

- Design and creation of 3D models from customer specification
- Rendered still images or simple animations
- Regular minor updates to previous work to create more up-to-date materials

- Education

Manchester Metropolitan University

(2005 – 2008)

BSc (First Class Honours) in Computer Games Technology

Glossopdale Community College Sixth Form

(2003 – 2005)

AVCE Double Award in Information and Communications Technology (B B)

Glossopdale Community College

(2001 – 2003)

10 GCSEs, 8 at grade B or above (including Maths, English and Science)

- References

Available upon request.